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We reserve the right, in our sole discretion, to discontinue the provision of your electronic Communications, or to terminate or change the terms and conditions on which we provide electronic Communications. We will provide you with notice of any such termination or change as required by law.

How to contact us

You may contact us by email at eServices@myfpcu.com or call 800.675.2285 to initiate the following changes:

- 1) Change in email address. Your email to us must include in the body of the email your previous email address along with your new email address;
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Required hardware and software

Operating Systems:	The latest stable release of Windows or Mac OS
Browsers (for SIGNERS):	The latest stable release Firefox, Safari, Chrome, Microsoft Edge
Mobile Signing:	Apple: iPhone iOS 13.0 or later, iPad iOS 3.0 or later, iPod touch iOS 3.0 or later; Android 5.0 or later, Windows 8 or later or Windows Phone
PDF Reader:	The latest stable release of Acrobat or similar software may be required to view and print PDF files
Email:	Access to a valid email account
Screen Resolution:	1024 x 768 minimum
Enabled Security Settings:	<ul style="list-style-type: none">• Allow per session cookies• Users accessing the internet behind a Proxy Server must enable HTTP 1.1 settings via proxy connection• Firewall settings must allow access to the server: https://docucdn-a.akamaihd.net. DocuSign leverages Akamai as a content delivery service to enhance our application's performance.

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Federal Law

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